



Regional One Health

Commitment Standards

The mission of **Regional One Health** is to improve the health and well-being of the people we serve by providing compassionate care and exceptional services. To ensure that this mission is met, I pledge to provide sensitive, quality care at all times and I am committed to the following customer satisfaction standards:

R – RECOGNIZE and RESPECT others and their privacy.

E – Offer EXCELLENCE through exceptional service and by exceeding expectations.

S – Show STEWARDSHIP through productivity, pride and accountability.

P – Show PROFESSIONALISM through positive appearance, attitude and work ethics.

E – ENGAGE in efforts to improve performance, quality and patient satisfaction.

C – Show COMPASSION to others and communicate effectively.

T – Work as a TEAM to collaborate and contribute, build positive rapport and anticipate the wants and needs of our patients.

Because patients, families and co-workers depend on what I do, I will extend myself so **Regional One Health** patients will receive a level of service that exceeds their expectations.

Signature: _____ Date: _____