

Effective Immediately

Business Partners, Contractors and Vendors

COVID-19 On-Site Protocol

To protect our patients, their families, our staff, and the community, Regional One Health has adopted a restricted on-site protocol for contractors, vendors and business partners. This includes, but is not limited to any representative of agency staff, contractors, consultants, vendors, students, research staff, temporary staff, volunteers and interns (collectively referred to as “individuals”).

Safety Protocols

To prevent the spread of COVID-19 within our community, please contact your Regional One Health representative prior to coming on-site. If you are experiencing any of the following signs or symptoms, DO NOT present at any Regional One Health location:

- | | |
|----------------------------------|-------------------------------------|
| ✓ <i>Fever or chills</i> | ✓ <i>Headache</i> |
| ✓ <i>Cough</i> | ✓ <i>New loss of taste or smell</i> |
| ✓ <i>Shortness of breath</i> | ✓ <i>Sore throat</i> |
| ✓ <i>Difficulty in breathing</i> | ✓ <i>Congestion or runny nose</i> |
| ✓ <i>Fatigue</i> | ✓ <i>Nausea or vomiting</i> |
| ✓ <i>Muscle or body aches</i> | ✓ <i>Diarrhea</i> |

All individuals must adhere to the to the Centers for Disease Control and Prevention (CDC) standards and hospital policies with regard to daily screening questions, including temperature checks, wear proper personal protective equipment, maintain hand hygiene and social distancing guidelines.

- Any individual experiencing the above symptoms upon entry will NOT be permitted onsite; negative SARS-CoV-2 laboratory results are required to regain access to our facility.
- Any individual who develops symptoms while onsite must leave the facility immediately (contact employer and healthcare professional); negative SARS-CoV-2 laboratory results are required to regain access to our facility.
- Any individual who fails to wear proper PPE, including facial mask at all times, will be removed from the facility.
- Any individual who tests positive for SARS-CoV-2 must follow CDC guidelines before returning to our facility:
 - At least 10 days have passed since symptoms first appeared *and*
 - At least 24 hours have passed since last fever without the use of medications *and*
 - Symptoms (e.g., cough, shortness of breath) have improved.

Effective October 15, 2020

Asymptomatic Testing Requirements

Initial visit on or after October 15th, individuals must have proof of negative SARS-CoV-2 laboratory results completed within the last 72 hours and every 30 days thereafter.

Individuals must sign-in daily using the [Regional One Health Day Pass](#) application to answer screening questions and to provide the date of last COVID test date. Individuals are required to have proof of negative testing with them at all times during their visit and show proof upon request.

Once the initial 72 hour proof of negative testing has been satisfied, the following maintenance testing protocols will apply:

- Access to Patient Care Areas:
 - Proof of negative SARS-CoV-2 lab results completed every 30 days.
- Access to Non-Patient Care Areas:
 - Proof of negative SARS-CoV-2 lab results completed every 30 days.
- Access to Subacute Unit:
 - Testing varies based on regulatory requirements applicable to Long Term Care facilities. Individuals may be require to test up to twice weekly depending on the county's positivity rates.

Testing Sites

Many community testing sites offer free testing to healthcare employees. If you need assistance finding a COVID-19 testing center near you call 833-556-2476 or 877-857-2945 or refer to the Shelby County Health Department website for testing locations and appointment requirements:

<https://covid19.memphistn.gov/resources/covid-19-testing-sites-in-shelby-county/>

You may also contact a Regional One Health primary care clinic to schedule a patient appointment. Please refer to the Regional One Health website for locations and contact information:

<https://www.regionalonehealth.org/primary-care/>

Other Contact Information

Regional One Health Main Hospital - 901.545.7100

Shelby County Health Department - 901.222.9000

This notice is subject to change without notice.

Regional One Health continues to monitor the CDC and the Shelby County Health Department guidance to keep our community safe.